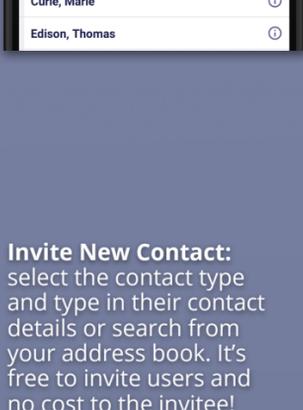


VIDEO CALLING

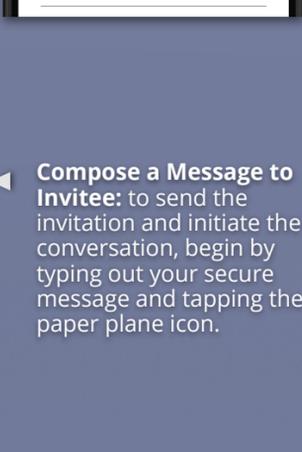
What is pMD Video Calling? It allows users to communicate face-to-face via real-time video calling capability. Seamlessly integrated into pMD® Secure Messaging™, HIPAA-compliant video chat can be used for virtual patient encounters, remote collaboration between providers, and more!

INVITE PATIENTS & COLLEAGUES



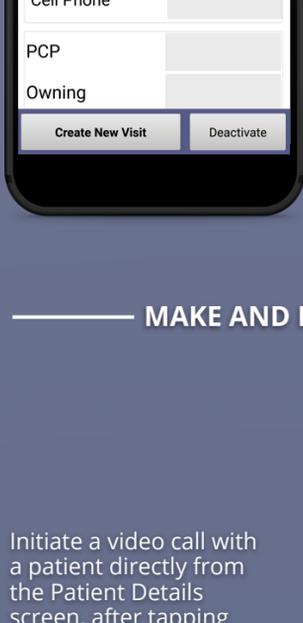
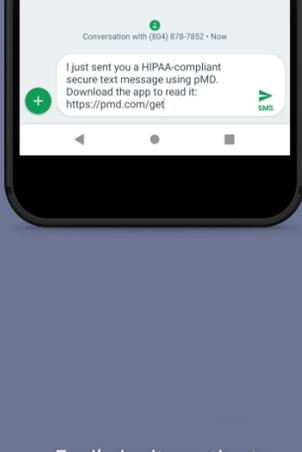
You can invite both colleagues and patients to pMD® Secure Messaging™.

Invite New Contact: select the contact type and type in their contact details or search from your address book. It's free to invite users and no cost to the invitee!



Compose a Message to Invitee: to send the invitation and initiate the conversation, begin by typing out your secure message and tapping the paper plane icon.

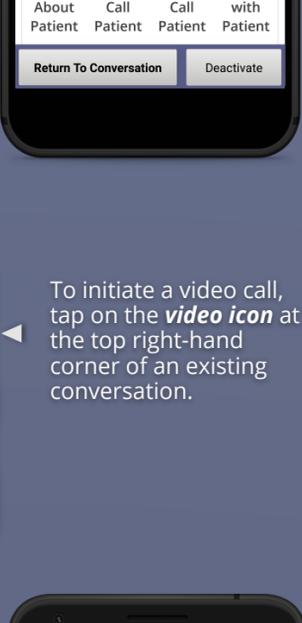
Send Invitation: finalize your invitation and send to the invitee. You can customize your SMS text message, which includes a link to download the pMD app. Send the text message to complete the invitation.



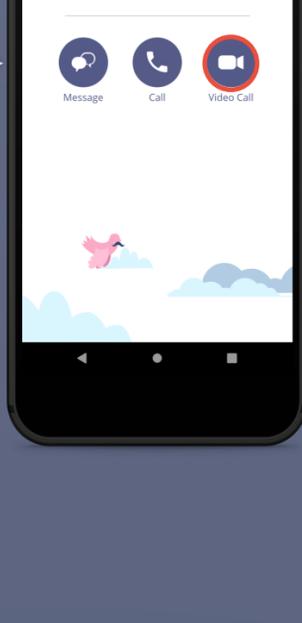
Easily invite patients from their Patient Details screen. Tap on the **Add Patient to pMD** button, which will ask for their cell phone number to send them a text message with a link to download the pMD app.

MAKE AND RECIEVE CALLS

Initiate a video call with a patient directly from the Patient Details screen, after tapping on the patient's name from the census. Tap on the **Video Call Patient** button under the Chats section to start a telehealth visit.



You can also select the **Video** option from the **Contact Details** page.



To initiate a video call, tap on the **video icon** at the top right-hand corner of an existing conversation.



If you receive a Video Call, tap **Accept** to accept the call. You also have the option to decline.

WHILE ON A VIDEO CALL

When Video Calling, you'll have a few options at the bottom right side of your screen:

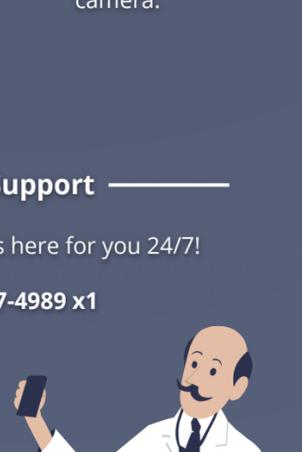
- **Camera with arrows icon:** change your camera view
- **Video icon:** turn off camera
- **Microphone icon:** mute yourself
- **Phone icon:** end the call



The call history for any missed or past video calls will be logged within the conversation as an automated pMD message, dated and time-stamped with the duration of the call.

ENABLING MICROPHONE & CAMERA

To enable sound and video for the pMD app, go to your phone's Settings, then select Apps & Notifications.



Select pMD in your application list, tap on Permissions, and toggle the buttons to allow pMD to access microphone and camera.

pMD Support

Need help? pMD is here for you 24/7!

800-587-4989 x1

